

**USE OF BUS STUDENT BUS PASSES
QUESTIONS & ANSWERS**

Q: My child comes to school on a dedicated coach from Aldbourne & Ramsbury, Kennet Valley or Ogbourne St George, is their bus pass valid on public service routes?

A: Yes – the bus pass can be used on buses to take your child to their home village.

Q: My child lives in village where there are no later buses, how can they get home?

A: It may be possible for your child to use their bus pass to travel to another village from where you can collect them. Please ring the Passenger Transport Unit on 01225 713354 for advice.

Q: Can we use the bus passes in the school holidays?

A: No, bus passes are only valid in term time.

Q: My child wants to visit a friend in another village and then come home, can they use their bus pass on a different service route to come home?

A: No, the bus pass can only be used to travel to/from their home village.

Q: My child has a morning medical appointment in their home village. Can they use their pass on a later bus to travel to Marlborough?

A: Yes, bus passes can be used between 9.30 and 14.00 to travel into Marlborough.

Q: Who is paying for this change?

A: Marlborough area is unusual as Wiltshire Council subsidises all the local bus routes. The Passenger Transport Unit have been able to agree with the bus companies to let students use their passes on these routes.

Q: Will my child be supervised if they catch a later bus?

A: Students will be expected to walk to the appropriate bus stop independently. The majority of later buses will depart from Marlborough town centre, although the 16.35 Service 48 bus does depart from St John's.

Q: My child uses the Connect2 Wiltshire, can they catch a later bus?

A: Yes, there have been issues in the past with drivers accepting bus passes. If you would like to use a later C2 W bus, please contact Dave Gillett, Connect2 Manager, 01225 713371 in advance.

Current departure times of key routes from Marlborough Town Centre

Please keep up to date with changes to bus timetables via Traveline 0871 200 22 33.

Service Centre	Destination	Departure time from Marlborough Town
19	Burbage & Pewsey	17.25
20	Bedwyn & Hungerford	16.20 or 17.30
21	Burbage & Pewsey	17.45
48	Aldbourn & Swindon	16.35 from St John's
70	Ogbourne & Swindon	16.55
80	Burbage & Collingbournes	18.02

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96	Salisbury	17.22
C2W line 4	Avebury & Calne	17.45

The school library is open for private study until 17.30 Monday to Thursday and 16.00 on Friday. We would encourage students to use this facility rather than hang around the town bus stops for long periods of time.

If you have any further questions please contact Phil Grocock or Adrian Full at the Passenger Transport Unit (the telephone number is on the back of the bus pass).

